



CRISTINA ORAMAS

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Writer. Author. Storyteller.

PERSONAL PROFILE

I am a writer who enjoys creating copy, and writing fiction and non-fiction work. I have experience writing specifically for the entertainment industry, including developing complete story bibles for open-world games, creating press releases, and scriptwriting.

PROFESSIONAL SKILLS

- Creative and Copy Writing
- Adobe Creative Suite
- Microsoft Office Suite
- Final Draft
- Type 70 WPM
- Cognitive Flexibility
- Creative Brainstorming
- Digital Marketing
- Coordinating and Planning Tasks
- Research
- Project Collaboration

ADDITIONAL TRAINING / AFFILIATION

- Chapter President, National Society of Collegiate Scholars, Full Sail Chapter
- 2-40 Health Insurance License, Florida Insurance School
- 4-40 Customer Representative License, Florida Insurance School
- Member, International Game Developers Association

PERSONAL INTERESTS

- Gaming: RPG's, MMO's, FPS's, etc.
- Table Top/Card Games
- Reading
- Music and Movies
- New Technologies
- Exotic Foods
- Travel
- Comic Book Collecting
- Pop Culture

EDUCATION

Full Sail University

Winter Park, FL

B.F.A Creative Writing for Entertainment

EXP. Graduation Aug 2020

WRITING EXPERIENCE

- | | |
|---|----------------|
| "A Dash of Flash," A Self-Published E-Book on <i>Smashwords.com</i> | April 2019 |
| "A Room for Two," <i>Adelaide Magazine</i> | November 2018 |
| "The Box," <i>Pilcrow & Dagger</i> | October 2018 |
| "Prove it," <i>Scarlet Leaf Review</i> | September 2018 |
| "GFIS Office Manual," Technical Manual for GFIS | 2013 |

WORK EXPERIENCE

Licensed Sales Agent

Tampa, FL

Humana Healthcare

August 2016 - Present

- Organized and lead team meetings/trainings
- Performed needs analysis to find plans that benefit patients needs
- Passed federal certifications, and maintained compliance with HIPPA laws

Marketing/Office Agent

Wesley Chapel, FL

Good Faith Insurance Services P&C

July 2015 - August 2016

- Managed day-to-day operations of the insurance agency
- Answered phone calls and pitched and bound insurance policies
- Helped create and distribute marketing materials and assisted at events

Customer Service Representative

Tampa, FL

Capital One

March 2013 - July 2015

- Received inbound customer calls and led my team in first call resolution
- Account management and retention
- Organized weekly training for team

Administrative Assistant

Wesley Chapel, FL

Good Faith Insurance Services

January 2012 - March 2013

- Data entry, cleaning, organization and filing
- Answered all phone calls and assisted clients with any questions regarding their insurance
- Attended networking events and helped organize community events for seniors